Application/Program	Task/Issue	Who Can Help?
CAS (Purple Page)	Invalid username/password	CGU Help Desk Help.Desk@cgu.edu
	Other error when logging in	CGU Help Desk Help.Desk@cgu.edu
Duo Challenge	Error/Issue	CGU Help Desk
<u>Foundry/Everfi</u>	Cannot Login	CGU Help DeskHelp.Desk@cgu.edu
Foundry/Everfi	Cannot Login, credentials verified working properly	Enterprise Applications
Foundry/Everfi	Able to login but cannot do something inside Foundry	CGU HR Human.Resources@cgu.edu
<u>Kronos</u>	Cannot Login	CGU Help Desk
Kronos	Able to login but cannot do something inside Kronos	TCCS Workday.help@claremont.edu
<u>Workday</u>	Cannot Login	CGU Help Desk Help.Desk@cgu.edu
Workday	Able to login but cannot do something inside Workday	TCCS Workday.help@claremont.edu

How to Login	Login Process
Username	
Username	
Email Address	
Email Address	Microsoft Login Page > Duo > Foundry
	Microsoft Login Page > Duo > Foundry
Email Address	
	Microsoft Login Page > Duo > Foundry
Email Address	
Username	CAS > Duo > Kronos
	CAS > Duo > Kronos
Username	
Username	CAS > Duo > Workday
	CAS > Duo > Workday
Username	