



Role/Position	Application	Access Needed/Details
Developer	Description	This role primarily supports the Enterprise Applications team for development of PeopleSoft or other applications.
	PeopleSoft	Non-Production - PSAdmin
		Production - PSAdmin
	Application Designer	Non-Production - Read/Write Access
		Production - Read/Write Access
	SQL Server	Non-Production - Read/Write Access
		Production - Read/Write Access
	Microsoft365	Outbound Emailing Required, Enterprise Applications Channel
	Active Directory	PeopleSoft Campus Admins role, VPN, Starlifter, ability to
Help Desk	Misc.	LastPass, Trello
	Description	This role is primarily used for vendors who provide help desk support to supplement CGU during off-hours.
	Canvas	Helpdesk role with view only access to sub account for CGU
	Zoom	Semi-Admin Role
	Microsoft365	Outbound emailing required.
	Azure	Password Administrator Role, Thirdparty Helpdesk Group, OIT Helpdesk Group
	PeopleSoft	Provide access to view holds, communications, run queries and see Student Services Center. Roles: CGU_CONTRACTOR, CGU_NOODLE, Permission List DEPT_C, Copy Setup SACR from
Instructional Designer	Description	This role primarily supports the Academic Technology team developing content in Canvas and Canvas Studio.
	Canvas	Admin access to main and sub account, and depending on course assignment, canvas studio
	Microsoft365	No outbound emailing required
Student Success Coach	Description	This is a student support role, assisting students with questions primarily during off-hours.
	Canvas	View only access to main and sub account
	Zoom	Zoom Pro Account
	PeopleSoft	Provide access to view holds, communications, run queries and see Student Services Center. Roles: CGU_CONTRACTOR, CGU_NOODLE, Permission List DEPT_C, Copy Setup SACR from
	Microsoft365	Outbound emailing required