IronPort Email Spam Filtering Software

IronPort will detect and quarantine any spam sent to your email address, and send you a daily summary of those emails, similar to the picture on the right.

If any of the listed email is not spam, you can click on the “release” link (indicated by the purple circle) to allow the email to go to your email box.

Otherwise, you do not need to do anything as IronPort will automatically delete any spam that is older than 14 days.

You can also view all of the quarantined email by clicking on the “your email quarantine link” (indicated by the green circle). You will be taken to the IronPort website.
On the IronPort web site, you can view a list of your quarantined email. You can also perform actions on any of the emails by first putting a check in the box to the left of the emails on which you wish to perform an action (indicated by the purple circle). Then click on the list of actions to choose one (indicated by the green circle).

You can release the quarantined email to your email box. Or you can release the quarantined email and also add its email address to a safe list so that future emails from the same email address will be not be stopped by IronPort. Or you can delete the quarantined email.
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Please be sure to confirm your chosen action on the quarantined email by clicking on the appropriate button in the pop up window.

You can also manually edit your safe list and your block list of email addresses by clicking on “Options”, located in the upper right corner of the web page. Then choose which list you would like to edit.

You will be asked to log in before you can edit the list. Just type your full CGU email address and your current CGU password when prompted.

Please remember to log out when you are finished editing by going back up to “options” and clicking on “log out”.

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